

SurgiCrew Terms of Service

1. Provider and contact

SurgiCrew is provided by Praktyka pielęgniarstwa Dominik Kozłowski, a sole trader at ul. Legionów Polskich 8/47, 09-500 Gostynin, Poland, tax number (NIP) 9710716971. Loginesis Digital is a brand, not a separate legal entity. Contact, complaints and privacy: contact@loginesis.com. Registered business address: Gostynin. Postal correspondence and complaints: ul. Żwirki i Wigury 53a/23, 02-091 Warszawa, Poland.

These terms cover SurgiCrew on the web, Android and iOS. App store terms separately govern your use of the store.

Provider contact telephone: +48 737 529 933.

2. Purpose and limits

SurgiCrew organizes operating-room team knowledge and work: catalogs, organizational procedures, checklists, daily plans and team communication. It is intended for adult team members and adult trainees acting within their permissions.

It is not a medical record, diagnostic or therapeutic tool, or clinical decision system. Do not enter or upload patient data, including names, identifiers, medical-record images or information that could identify a patient.

Starter cards, checklists, AI results and PDFs require review by an authorized team and adaptation to local rules. They do not replace employer instructions, device documentation or emergency procedures. Do not rely solely on application availability in an emergency.

3. Account, agreement and technical requirements

You can read and save these terms before creating an account. An account requires an email address and an available sign-in method; password registration requires email verification. Accounts are individual. Do not share passwords or sign-in links.

After your identity is confirmed, we present the terms for separate acceptance. The agreement to use the free account, with no fixed end date, is formed when that acceptance is recorded. Authentication alone does not replace acceptance. Selecting a profession does not verify professional credentials or grant workspace access or administrator permissions.

You need internet access and an up-to-date browser with JavaScript and essential session storage, or a compatible mobile device. The store listing states the current minimum requirements for each mobile version. Photos, camera and sharing require device permissions only for the selected feature.

The terms are available in Polish and English. Before confirming, you can read the full text in the language shown and download its exact copy; the interface language does not create a separate contract version. Contact us before accepting if anything is unclear.

4. Workspaces and team content

The workspace owner manages access and roles. Join only with authorization. Do not submit employer or third-party material without permission. Unlawful content, malware, threats and violations of privacy or intellectual property are prohibited.

You retain rights in your materials. To the extent you hold those rights, you grant the provider a non-exclusive, royalty-free permission to store, technically process, display to authorized workspace members and export the materials solely to provide the service. This does not authorize public advertising using your materials or training our own AI models.

Shared catalogs and procedures may remain in the workspace after account deletion with the author link removed. Deleting an account does not automatically erase shared knowledge or copies exported by the team. The permission continues as necessary for the agreed collaboration while material remains in the workspace, without prejudice to data-erasure or intellectual-property rights.

5. AI, photos and export

AI is optional and depends on account entitlements. Before analysis we identify the provider and ask you to confirm your right to send material without patient data. Inspect the whole image first; removing metadata does not remove information visible in an image.

AI can misread or generate incorrect content. Its output is a draft requiring review and a separate action to transfer it to a form and save it. Selecting a reference photo for manual plan entry does not itself send it to AI.

Catalog photos are shared with authorized workspace members. A person sharing exported files outside the application is responsible for that disclosure under applicable law.

6. Free access and Premium

Premium is an optional individual SurgiCrew account subscription for one month or one year. Both periods provide the same features: catalog photos with 1 GiB per user, configurable PDF and history of saved procedure descriptions with restore as a new version. If AI availability is stated in the offer, it includes up to 100 attempts per UTC calendar month, without rollover; results are drafts requiring review and a separate save. Multiple-photo albums per catalog entry, offline operation, advanced search, custom templates and a guaranteed support response time are not included in this offer.

Purchase through the App Store or Google Play after signing in to SurgiCrew and confirming the terms presented. Availability depends on the current app version, store market and active product. A purchase belongs to the SurgiCrew account used to purchase it; it does not grant workspace membership, professional credentials or an editing role. The same account also has access on the website. Family members or the whole team do not automatically receive Premium.

The binding tax-inclusive price, currency and period are shown by the store before you confirm a charge. Business references are PLN 24.99 monthly and PLN 249.99 annually in Poland, and EUR 6.99 and EUR 69.99 in other EU countries. They do not replace the current store price. The interface language does not determine the pricing country; we do not perform our own currency conversion. Account creation, test access and viewing an offer do not create a charge.

The subscription renews automatically for the same period on the terms shown by the store unless you turn off renewal within the deadline stated by that store. Manage or cancel through your store account or the button in the app. We do not claim one cancellation deadline for both stores. Turning off renewal keeps access until the paid period ends and does not automatically create a refund. Deleting the app or SurgiCrew account does not cancel a store subscription. Turn off store renewal before deleting the account.

Premium is unlocked only after the server confirms the purchase and account binding. Pending or unverified payments do not grant access. A confirmed store grace period may preserve access. New

Premium operations are blocked after the paid or grace period ends, or a purchase is suspended or revoked. Existing photos are not automatically deleted; reading them still depends on membership and moderation. Personal-data export, account deletion, security, complaints and basic checklists remain free.

Restoring purchases requires the correct store account and the SurgiCrew account used to purchase. It rechecks access and is not a new purchase. The app does not encourage a second subscription when the same account has valid Premium from the other store. Independent concurrent purchases may create separate charges in both stores; manage each subscription in its original store.

Payment confirmation and billing information are provided through the relevant store. We send an exact copy of the accepted terms and notices as a PDF attachment to the verified account email. Also retain the store confirmation containing the price and period. Accepting general terms is not consent to advertising or automatic consent to future purchases.

If you act as a consumer and have a statutory right to withdraw from a distance contract, the usual period is 14 days from its conclusion. We do not treat purchasing or starting to use Premium as automatically waiving that right. Request a refund through the relevant store, or send an unambiguous withdrawal statement and information identifying the purchase to contact@loginesis.com. No password, card information or special form is required. Store rules do not override mandatory consumer rights. If paid performance began at your express request before that period ended, any proportionate settlement of performance already provided is assessed under applicable law, not an automatic no-refund rule.

7. Complaints and unlawful content

Send complaints to contact@loginesis.com or the correspondence address. Describe the problem and how to contact you; dates, device and app version may help. No password, medical record or special form is required. Missing information that is unnecessary to investigate does not remove your right to complain.

We will respond to consumer complaints within 14 days of receipt unless applicable law specifies another period. We respond by email or another agreed durable medium. Statutory consequences of failing to respond remain unaffected.

Report unlawful content in the application or by email, identifying the content and reason without unnecessarily copying sensitive data. Access restrictions are proportionate, with reasons and a way to challenge the decision, unless disclosure is prohibited by law or threatens security.

Users and authorities can contact contact@loginesis.com about content in Polish or English. Identify the content, explain why it is illegal, provide your name and email, and confirm your good-faith belief in the information's accuracy. Statutory exceptions to identification apply. Where contact details are available, we acknowledge receipt without undue delay and communicate the outcome and redress options. Content or account restrictions include reasons, basis, scope and any use of automation, subject to statutory exceptions. You may request human reconsideration at the same address.

8. Ending the agreement and withdrawal

You can end the free agreement at any time without charge by deleting your account or emailing contact@loginesis.com. Export what you need first. If you own a workspace, transfer ownership or delete it. If you cannot, contact us; a self-service blocker does not prevent consideration of a data-erasure request.

Where consumer withdrawal rights apply, you may withdraw within 14 days of forming the agreement by sending an unambiguous statement before the deadline. Starting to use the free account is not treated as automatic loss of this right. You may write: "I withdraw from the SurgiCrew account agreement entered into on ...; account email ...; name ...; date ...". This form is optional.

The provider may restrict an account for a serious breach, a security threat or a legal obligation. Where circumstances permit, we first explain the problem and how to remedy it. Mandatory user rights remain unaffected.

9. Changes and statutory rights

Changes beyond maintaining conformity may be justified by legal requirements, security threats or the end of support for technical dependencies. They involve no additional charge and will be explained clearly. If a change materially worsens access or use, we will provide its description, timing and termination information on a durable medium sufficiently in advance. You may terminate without charge within 30 days after the change or notification, whichever is later. More favorable statutory rights remain unaffected.

We do not exclude statutory liability for conformity of the digital service. Where consumer rules apply, you retain the remedies they provide, including bringing the service into conformity and, where the conditions are met, ending the agreement.

Polish law applies without depriving consumers of mandatory protection under the law applicable to their habitual residence. Consumers are not required to use Polish courts exclusively. UOKiK and the European Consumer Centre provide information about assistance and out-of-court dispute resolution; participation in a specific procedure depends on applicable rules and agreements.

Accounts existing before publication of this version receive an in-app notice and 30 days from its first presentation to review the terms and confirm them separately. Continued use during that period does not itself mean acceptance. You can stop using the service free of charge. After that period, access to workspace functions requires confirmation; contact, data rights, export and account deletion remain available regardless of confirmation. This does not restrict statutory rights or durable-medium notice requirements for a material adverse change to the service.

SurgiCrew Privacy Notice

1. Controller and scope

The controller for SurgiCrew account, security and support data is Praktyka pielęgnarska Dominik Kozłowski, ul. Legionów Polskich 8/47, 09-500 Gostynin, Poland, tax number 9710716971. Contact: contact@loginesis.com. Loginesis Digital is the provider's brand. Registered business address: Gostynin. Postal correspondence and complaints: ul. Żwirki i Wigury 53a/23, 02-091 Warszawa, Poland.

This notice covers the web and mobile SurgiCrew application. An organization may be a separate controller for its content. Instructions, access and processing roles must be agreed with that organization before institutional deployment; creating a workspace is not itself a data-processing agreement.

Provider contact telephone: +48 737 529 933.

2. Data, purposes and legal bases

Account information, email, profile name, profession, settings, membership, permissions and actions

necessary for an account are used to perform the agreement and take steps at your request before it — GDPR Article 6(1)(b). Providing required account information is voluntary but necessary to create an account; optional materials are not required simply to register.

Session data, request limits and security events protect accounts, prevent abuse and establish or defend claims — GDPR Article 6(1)(f). You may object on grounds relating to your particular situation.

Contract-related complaints are handled to perform the agreement; statutory complaint and data-rights obligations rely on GDPR Article 6(1)(c) together with the applicable provisions. Reading this notice is not consent to every processing activity.

Team content includes organizational procedures, catalogs, checklists, messages, daily plans and uploaded photos. Patient data and unnecessary information about other people are prohibited.

The terms acceptance record contains the account identifier, document version and exact text, language and acceptance time. It supports performance of the agreement and evidence of its terms; it is not advertising consent. This mechanism does not record an IP address or device fingerprint. Records are available in the data export and are deleted with the account.

Terms-copy delivery records the verified recipient address, version, attempts, status and provider message identifier. These records are included in export and deleted with the account. Provider acceptance does not confirm inbox delivery.

3. Sign-in and email

When you choose Google or Apple sign-in we receive a provider identifier, email and available profile information; Apple may provide a relay address. We do not receive your Google or Apple password. SurgiCrew passwords and one-time tokens are stored as hashes, not plaintext passwords.

Resend delivers transactional email such as verification, recovery and invitations. It receives the recipient address, message content and information needed for delivery. Account messages do not constitute consent to marketing.

Google and Apple separately control their own account and authentication services. Their notices describe responsible entities, transfers and rights: <https://policies.google.com/privacy> and <https://www.apple.com/legal/privacy/>. Selecting sign-in does not send them workspace content.

For ordinary API sending, Resend does not send messages to Anthropic. Resend may analyze a small sample on dedicated RunPod infrastructure for abuse prevention; the provider states that content is not used to train or fine-tune models. We do not use Resend's AI editor or support assistant to share user content. Details: <https://resend.com/security>.

4. Providers, recipients and sharing

Cloudflare provides Workers hosting, the D1 database and private R2 photo storage, and Workers AI when you choose AI. Google and Apple participate in sign-in chosen by the user. Resend handles email. Providers may process technical data necessary for their services and security.

Workspace materials are visible to authorized members. Workspace administrators manage membership and roles. Exported or deliberately shared materials may be outside SurgiCrew's control. We disclose data to competent authorities where legally required.

Cloudflare, Inc. (USA) processes data under the DPA incorporated into its Self-Serve terms. The DPA provides Standard Contractual Clauses for transfers under GDPR Article 46. Our D1 database has EU

jurisdiction; this does not restrict all Cloudflare services, including AI and support access, to the EEA. DPA and subprocessors: <https://www.cloudflare.com/cloudflare-customer-dpa/> and <https://www.cloudflare.com/gdpr/subprocessors/>. Contact contact@loginesis.com for a copy of safeguards.

Email is handled by Plus Five Five, Inc. (Resend), USA. Message and log data is stored in the USA; the European sending region does not change storage location. Resend's DPA incorporates Standard Contractual Clauses for transfers. To obtain a copy of safeguards, contact contact@loginesis.com; DPA: <https://resend.com/legal/dpa>.

Cloudflare, Inc. and Plus Five Five, Inc. (Resend) participate in the EU-US Data Privacy Framework for data covered by their active listings. Such transfers to the US may rely on the European Commission's adequacy decision. Onward transfers remain subject to provider obligations; this does not mean EU-only storage. Current participation scope can be checked at <https://www.dataprivacyframework.gov/list>.

Correspondence to contact@loginesis.com is forwarded by Cloudflare Email Routing to an ordinary Gmail mailbox. This is separate from Google sign-in and Resend transactional mail. Standard Google terms and its Privacy Policy apply; we do not claim a Google Workspace agreement. Do not send patient data or passwords in correspondence.

5. AI and photos

After a separate confirmation, selected text or an image is sent to Cloudflare Workers AI. Results are drafts requiring review. SurgiCrew code does not save analysis input to the database or photo store; this is not a promise of zero retention across the provider's systems.

Do not send patient data. Removing image metadata does not remove names, numbers or medical information visible in the image. Analysis is optional; you can enter permitted data manually.

AI limit counters include an account identifier and period. Code removes old periods during later analyses; this is not an independent daily cleanup schedule. Catalog photos stay in private workspace storage until the photo or workspace is deleted.

6. Retention and erasure

Account data is retained while the service is provided. Account deletion invalidates sessions and deletes private records. Shared content may remain with the author link removed; avoid personal data within content that would require separate content-level erasure. Removing the author link does not itself anonymize content. If content still identifies you, you may request a separate erasure review; we assess the applicable legal basis and any statutory exception, not merely other team members' interests.

Erasure requests are retained for 90 days after completion or rejection, and support cases for 365 days after closure. Open cases receive ongoing attention and review. Expired login tokens and expired or revoked sessions are removed by daily cleanup, so deletion may take until the next scheduled run.

Audit history is retained for 365 days after the event, and completed content reports for 365 days after review. After 365 days, we remove the identity of the person taking a moderation decision and the reason text; the technical hidden or removed marker remains so that prohibited content is not made visible again. Deleted-identity hashes are retained for 90 days to protect against reuse of former sign-in credentials. These records are pseudonymous, not anonymous.

Where a specific record remains necessary for a dispute or legal obligation, we document the reason for continued retention and require another review within at most 90 days. This does not extend retention of all data. Erasure requests are assessed separately, respecting individual rights and statutory exceptions.

The D1 database uses a seven-day recovery window. Backups are not used for ordinary access; following an incident, earlier erasures and restrictions must be reapplied before access resumes. Photos are deleted when their associated resource is deleted, according to its private or shared scope. AI attempt counters are cleaned after the current and two preceding calendar months.

Under Resend's rules for our Free plan, email and log retention is 30 days, backups persist for 7 days, and remaining customer data is deleted within 90 days after service termination. Earlier removal of a specific message requires contacting the provider.

Ordinary contact correspondence and closed complaints are retained for 365 days after the case is closed. This is an operational period for handling and checking responses, not a universal statutory retention requirement. If a particular document is necessary for an existing dispute or a legal obligation, we retain only the necessary part, record the basis and applicable deadline, and review it at least every 90 days. Specific obligations, such as those applying to tax documents, are assessed separately and do not extend retention of every message. Mailbox correspondence is deleted by the operator, not by the application database cleanup job.

7. Rights and contact

You may request access and a copy, rectification, erasure, restriction and portability where provided by law, and object to processing based on legitimate interests. Consent may be withdrawn at any time without affecting prior lawful processing.

Export and account deletion are available in SurgiCrew settings. You may also email contact@loginesis.com regardless of account access or workspace ownership. Do not send passwords or ID scans; where reasonably necessary we will arrange proportionate identity verification.

We explain action taken without undue delay and no later than one month after receiving a request. Complex or numerous requests may require up to two additional months; we explain any extension within the first month. Refusals include reasons and available remedies. You may complain to the Polish President of UODO or the competent EU supervisory authority.

We do not make decisions about you with legal or similarly significant effects based solely on automated processing within GDPR Article 22.

8. Advertising and device storage

The SurgiCrew mobile app on Android and iOS may display ads supplied by Google AdMob. The Google Mobile Ads SDK may automatically collect and share with Google IP address (including to estimate general location), app and ad interactions, diagnostic and performance data, and device or account identifiers. These data may be used to deliver and measure ads, analytics and fraud prevention; the scope depends on platform, SDK settings and user choices. See Google's Privacy Policy: <https://policies.google.com/privacy>.

Before requesting an ad, the app checks consent through Google User Messaging Platform (UMP). Depending on message settings, region and user choice, Google may select the applicable ad mode. You can manage advertising privacy settings in the app through "Ad privacy". SurgiCrew does not send workspace content such as procedures, checklists, messages or member data to the

advertising provider. The public information website and browser version do not have AdSense configured.

Session storage and selected settings support account operation. Declining or changing advertising choices does not remove access to the core service.

Subscriptions and Premium purchase data

For Premium we process the link between a SurgiCrew account and a random account identifier sent to Apple or Google, product and transaction identifiers, status, expiry and renewal information, and evidence of an express request to begin performance. Performing the contract is the basis under GDPR Article 6(1)(b); preventing purchase reassignment and abuse relies on legitimate interest under (f). Mandatory accounting documents are processed only under a specific legal obligation under (c). We do not receive your payment card number or the bank account used to pay.

Apple and Google operate payments and store accounts under their own terms and privacy notices; Cloudflare operates the backend and private verification records. We send the store a product identifier and pseudonymous account binding, not procedures, profession, workplace, chats or patient information. Google Play purchase tokens are encrypted server-side and API keys never enter the client. Verification uses Apple/Google APIs directly without an additional subscription intermediary.

Records needed for active access are kept while the service is provided. Account deletion removes its store binding and encrypted token. A minimal purchase marker, no longer linked to the app account, remains for 90 days to reduce reassignment and handle delayed events, then is deleted by the server job; the identifier may still be pseudonymous personal data, not anonymous. Tax records or documents necessary for a specific dispute follow a separately documented applicable period; accounting duties do not justify retaining the entire account history. Deleting the SurgiCrew account does not delete the independent store account or documents retained by that store.

Loginesis Digital Website Terms

Scope and provider

The website presents Loginesis Digital products and links to applications and stores. SurgiCrew is publicly available. Browsing the information website requires no account or payment. SurgiCrew accounts are covered by separate SurgiCrew Terms of Service.

Provider: Praktyka pielęgniarstwa Dominik Kozłowski, ul. Legionów Polskich 8/47, 09-500 Gostynin, Poland, tax number 9710716971; contact@loginesis.com. Registered business address: Gostynin. Postal correspondence and complaints: ul. Żwirki i Wigury 53a/23, 02-091 Warszawa, Poland.

Provider contact telephone: +48 737 529 933.

Use and complaints

You need an internet connection and up-to-date browser. Do not disrupt the site, bypass security or infringe others' rights. You may stop at any time by closing the page.

Send problems and complaints to contact@loginesis.com or the correspondence address. Describe the issue and how to reply. Consumer complaints are handled within the statutory period, generally 14 days. Mandatory consumer rights remain unaffected.

The language of marketing material does not imply the same interface language is available. Check the application and appropriate store for current features and requirements.

Loginesis Digital Website Privacy

1. Controller and scope

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This notice covers the public Loginesis Digital information website. Account and application features are covered by the respective product notices.

Provider contact telephone: +48 737 529 933.

Information website and applications

Browsing does not require an account. Cloudflare hosting handles the connection and may receive IP address, page URL, request time and device parameters. Data necessary to deliver and protect the website is processed for the legitimate interest in availability and security — GDPR Article 6(1)(f).

Email links open your email application. Correspondence is used to answer a query (legitimate interest) or take requested pre-contractual steps and perform an agreement, depending on the case. Data required to fulfill data-rights or statutory complaint duties is processed under a legal obligation.

SurgiCrew account and feature data is covered by the separate SurgiCrew Privacy Notice. Choosing Google or Apple is part of application sign-in; browsing the information website does not automatically sign you into those services.

The public information website does not display ads. The SurgiCrew mobile app may use Google AdMob; the separate app Privacy Notice describes the SDK and data it processes.

Preferences and providers

A manual language preference is stored as loginesis-language-v1 in browser storage and a cookie for up to one year. AUTO clears the choice. Automatic language selection may use the country of the current request without creating a marketing profile. The information website does not run advertising or marketing analytics.

Hosting is provided by Cloudflare. Our request-content logging and application tracing are disabled; the provider may process technical data for security and service operations under its terms. Cloudflare Email Routing forwards mail sent to contact@loginesis.com to an ordinary Gmail mailbox. Google processes mail and technical data under Gmail terms and its Privacy Policy: <https://policies.google.com/privacy?hl=en> . We do not claim a Google Workspace agreement or exclusive EEA storage for all data. Google describes its transfer and retention practices in that policy and <https://policies.google.com/technologies/retention?hl=en> .

Ordinary contact correspondence and closed complaints are retained for 365 days after the case is closed. This is an operational period for handling and checking responses, not a universal statutory retention requirement. If a particular document is necessary for an existing dispute or a legal obligation, we retain only the necessary part, record the basis and applicable deadline, and review it at least every 90 days. Specific obligations, such as those applying to tax documents, are assessed

separately and do not extend retention of every message. Mailbox correspondence is deleted by the operator, not by the application database cleanup job.

7. Rights and contact

You may request access and a copy, rectification, erasure, restriction and portability where provided by law, and object to processing based on legitimate interests. Consent may be withdrawn at any time without affecting prior lawful processing.

Export and account deletion are available in SurgiCrew settings. You may also email contact@loginesis.com regardless of account access or workspace ownership. Do not send passwords or ID scans; where reasonably necessary we will arrange proportionate identity verification.

We explain action taken without undue delay and no later than one month after receiving a request. Complex or numerous requests may require up to two additional months; we explain any extension within the first month. Refusals include reasons and available remedies. You may complain to the Polish President of UODO or the competent EU supervisory authority.

We do not make decisions about you with legal or similarly significant effects based solely on automated processing within GDPR Article 22.

Service-provider information

Business and correspondence addresses

Loginesis Digital is a brand operated by Praktyka pielęgnarska Dominik Kozłowski, a sole trader. Polish tax number (NIP): 9710716971.

Registered business address: ul. Legionów Polskich 8/47, 09-500 Gostynin, Poland.

Postal correspondence and complaints: ul. Żwirki i Wigury 53a/23, 02-091 Warszawa, Poland.

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